

**Letter to Parents/Guardian
Year 1 (2026-2027)
Via: Castle Hill Academy
Dunley Drive, New Addington,
Croydon, CR0 0RJ.**

Crystal Children's Development Centre
Children's Hearing Clinic
Malling Close
Croydon
CR0 7YD

SEPTEMBER 2026

Switchboard: 020 8274 6850

Email: mhn-tr.croydonchildrenshearing@nhs.net
Direct Line: 020 8274 6866
Text Message Only: 07800503352

Dear Parent / Guardian

School Hearing Screening Notification

The School Hearing Screening Programme offers a routine screen to all Year 1 children in this area.

The aim of the school hearing screen is to detect temporary, permanent, or progressive hearing loss. Hearing loss can impact speech and language development. It can also be a contributory factor to problems such as social, behavioural, or learning difficulties, and once detected can be managed appropriately.

Unfortunately, our long serving school screener has recently left the service and whilst we are in the process of recruiting for her replacement, we are contacting all Parents/Guardians of Pupils in Year 1 via your child's school to notify you that there may be a short delay before the current year 1 screening will take place at your school.

We are sorry for any inconvenience this may cause, but rest assured we are doing all we can to recruit a new school screener into the service as soon as possible, so that any delays will be minimal.

In the meantime, if you have any questions or concerns regarding your child's hearing and would like to arrange a hearing screen or speak to a member of our staff, please contact the hearing clinic directly on the number or email as shown above.

Yours sincerely

Community Paediatric Audiology Team